

CARROLL COUNTY EMERGENCY SERVICES

EMS CALLS RESPONSE SUMMARY

County-Wide Summary

| Month | GRAND TOTAL ANSWERED CALLS ALL AGENCIES | CCFR Total Dispatched | CCFR 911 | Inter-Facility Transports | Returns to SNF / Homes | Total of Volunteer Calls Dispatched | Total Volunteer Calls Unable to Respond | Total Answered with CCFR Assist | Total Answered without CCFR Assist | % Missed Calls by all Volunteers Combined |
|-------------------|---|-----------------------|-------------|---------------------------|------------------------|-------------------------------------|---|---------------------------------|------------------------------------|---|
| Jan-18 | 471 | 369 | 286 | 44 | 39 | 151 | 49 | 17 | 85 | 32% |
| Feb-18 | 434 | 347 | 262 | 38 | 47 | 131 | 44 | 18 | 69 | 34% |
| Mar-18 | 416 | 340 | 270 | 39 | 31 | 120 | 44 | 15 | 61 | 37% |
| Apr-18 | 443 | 366 | 292 | 49 | 25 | 133 | 56 | 17 | 60 | 42% |
| May-18 | 420 | 332 | 274 | 35 | 23 | 132 | 44 | 17 | 71 | 33% |
| Jun-18 | 432 | 322 | 245 | 45 | 32 | 134 | 42 | 21 | 71 | 31% |
| Jul-18 | 434 | 329 | 284 | 26 | 19 | 114 | 9 | 29 | 76 | 8% |
| Aug-18 | 396 | 301 | 239 | 27 | 35 | 127 | 32 | 25 | 70 | 25% |
| Sep-18 | 413 | 327 | 256 | 40 | 31 | 132 | 46 | 15 | 71 | 35% |
| Oct-18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Nov-18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Dec-18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| 2018 TOTAL | 3859 | 3033 | 2408 | 343 | 282 | 1174 | 366 | 174 | 634 | 23% |

| Laurel Rescue | | | | | | |
|-------------------|------------------|-------------------------------|-----------------------------------|--------------------|-------------------------------|--|
| Month | Total Dispatched | Total Answered w/o Assistance | Total Answered w/ CCFR Assistance | Total Not Answered | % Answered Without Assistance | % Calls Answered With and Without Assistance |
| Jan-18 | 34 | 6 | 5 | 23 | 18% | 32% |
| Feb-18 | 31 | 6 | 6 | 19 | 19% | 39% |
| Mar-18 | 20 | 2 | 2 | 16 | 10% | 20% |
| Apr-18 | 28 | 1 | 5 | 22 | 4% | 21% |
| May-18 | 35 | 9 | 4 | 22 | 26% | 37% |
| Jun-18 | 39 | 15 | 7 | 17 | 38% | 56% |
| Jul-18 | 22 | 12 | 7 | 3 | 55% | 86% |
| Aug-18 | 38 | 13 | 12 | 13 | 34% | 66% |
| Sep-18 | 29 | 13 | 5 | 11 | 45% | 62% |
| Oct-18 | 0 | 0 | 0 | 0 | 0% | 0% |
| Nov-18 | 0 | 0 | 0 | 0 | 0% | 0% |
| Dec-18 | 0 | 0 | 0 | 0 | 0% | 0% |
| 2018 TOTAL | 276 | 77 | 53 | 146 | 23% | 38% |

Outside agencies also responded to the following number of rescue calls within Carroll County:

Fries Fire & Rescue 8
Galax Grayson EMS 9

| Laurel Fork Rescue | | | | | | | Pipers Gap Rescue | | | | | |
|--------------------|------------------|-------------------------------|-----------------------------------|--------------------|-------------------------------|--|-------------------|-------------------------------|-----------------------------------|--------------------|-------------------------------|--|
| Month | Total Dispatched | Total Answered w/o Assistance | Total Answered w/ CCFR Assistance | Total Not Answered | % Answered Without Assistance | % Calls Answered With and Without Assistance | Total Dispatched | Total Answered w/o Assistance | Total Answered w/ CCFR Assistance | Total Not Answered | % Answered Without Assistance | % Calls Answered With and Without Assistance |
| Jan-18 | 30 | 5 | 1 | 24 | 17% | 20% | 87 | 74 | 11 | 2 | 85% | 98% |
| Feb-18 | 25 | 3 | 1 | 21 | 12% | 16% | 75 | 60 | 11 | 4 | 80% | 95% |
| Mar-18 | 30 | 3 | 3 | 24 | 10% | 20% | 70 | 56 | 10 | 4 | 80% | 94% |
| Apr-18 | 28 | 1 | 1 | 26 | 4% | 7% | 77 | 58 | 11 | 8 | 75% | 90% |
| May-18 | 20 | 1 | 2 | 17 | 5% | 15% | 77 | 61 | 11 | 5 | 79% | 94% |
| Jun-18 | 25 | 3 | 5 | 17 | 12% | 32% | 70 | 53 | 9 | 8 | 76% | 89% |
| Jul-18 | 8 | 5 | 2 | 1 | 63% | 88% | 84 | 59 | 20 | 5 | 70% | 94% |
| Aug-18 | 21 | 5 | 1 | 15 | 24% | 29% | 68 | 52 | 12 | 4 | 76% | 94% |
| Sep-18 | 21 | 0 | 0 | 21 | 0% | 0% | 82 | 58 | 10 | 14 | 71% | 83% |
| Oct-18 | 0 | 0 | 0 | 0 | 0% | 0% | 0 | 0 | 0 | 0 | 0% | 0% |
| Nov-18 | 0 | 0 | 0 | 0 | 0% | 0% | 0 | 0 | 0 | 0 | 0% | 0% |
| Dec-18 | 0 | 0 | 0 | 0 | 0% | 0% | 0 | 0 | 0 | 0 | 0% | 0% |
| 2018 TOTAL | 208 | 26 | 16 | 166 | 13% | 21% | 690 | 531 | 105 | 54 | 58% | 69% |